



To our Chipotle guests,

Now and always, the health and safety of our guests and employees is our top priority. We remain committed to cultivating a better world and are living that commitment more than ever in these uncertain times.

We are monitoring this evolving situation very closely and working with the CDC, FDA, and local officials to ensure we're doing all we can to keep our guests, employees and food safe. This includes heightening our existing industry-leading [protocols](#).

We already:

- Conduct wellness checks to confirm the health of each employee before entering our kitchens
- Installed advanced technology air treatment systems to reduce the risk of viruses
- Employ robust procedures around cleaning and sanitization
- Supply Purell sanitizer for employees and guests
- Mandate handwashing every hour and between tasks
- Require managers to be certified in food safety
- Provide paid sick leave starting on the first day of employment
- Established an advisory council of esteemed specialists in the industry to provide critical oversight on policies and procedures

We are taking additional precautions, including:

- Expanded emergency leave benefits for employees impacted by COVID-19
- Increased sanitization of high-touch, high-traffic areas
- Elevated frequency of employee personal hygiene requirements
- Introduced a tamper evident packaging seal for mobile pick-up and delivery orders
- Increased precautions in areas of the country where there have been emergencies declared due to COVID-19
- Established an internal task force to monitor and provide guidance in real time

Although the transmission of COVID-19 has not been linked to food and food packaging by the USDA or the FDA, safety remains a top priority. We will continue to explore additional tools, protocols and measures as these unique circumstances evolve.

Thank you for patience, understanding and partnership during this situation and as always, we appreciate your support, commitment and love of Chipotle.

Thank you,

A handwritten signature in brown ink that reads "Brian Niccol".

Brian Niccol
Chairman and CEO, Chipotle